

# NEWSLETTER

## CHANGES IN PHARMACY SERVICES

It is bittersweet to announce Meredith Reams, CPhT, our pharmacy patient advocate assigned to the pediatric and adult cystic fibrosis clinics has departed from Banner in July of 2021. During this transition, the team would like to provide you with updates of what to expect for your clinic experience in the interim. Currently, the phone extension 520-694-9939 is set up as a triaging phone tree to direct your call to the appropriate centers. The voicemail is not monitored, so please select the appropriate selection when calling the line.

For the pediatric CF center (option 1), the phone tree will link you to Banner Diamond Children's Patient Service Center 602-462-0173. Please follow the prompts to address the need you are calling for. If you need to connect with our nurse, please ask to speak with the pulmonary nurses once connected. Prior to your clinic visit, someone from

our pediatric CF team will reach out to you to complete the pre-visit planning session and confirm your appointment. For the adult CF center (option 2), the phone tree will link you to the main scheduling line 520-694-888. If you need to speak with our CF clinic nurse, Clarisa Renteria, please call 520-694-5001. Prior to your clinic visit, Jeannine Valenzuela, LPN, will reach out to complete the pre-visit planning session and to confirm your appointment.

As this has been a significant change in our clinic model, please be patient with our team as we navigate this change. Our team and support staff continues to diligently work to address your pharmacy needs by continuing to work on prior authorizations, refill requests, and other inquiries. We greatly appreciate your understanding and look forward to seeing you in clinic at your next appointment.

## VIRTUAL EDUCATION DINNER

Schools back in session, and you may have questions and/or concerns about school and COVID-19. We want to give you the opportunity to get all your questions answered by your CF team.

Join us for a virtual education dinner on September 9, 2021 at 7PM to have an informal discussion about COVID-19 and school with some of your team members.

<https://uits-arizona.zoom.us/j/82532787976>

## DON'T MISS YOUR SHOT!

Please visit [pima.gov/covid19vaccine](http://pima.gov/covid19vaccine) for information about where and how to get vaccinated. If you need assistance, please call 520-222-0119.

For more specific questions, please contact clinic or ask at a team member at your next clinic appointment.

## UPCOMING SUPPORT GROUPS

Interested in spending time with other parents and caregivers? We will be holding support group once a month from 6-8PM on the following Mondays:

August 23, 2021  
September 27, 2021  
October 25, 2021  
November 22, 2021  
December 13, 2021

We will be moving locations around Tucson to enjoy different activities together. To find each month's location, please check with Tucson CF Families Facebook page:

[www.facebook.com/groups/tucsoncffamilies](http://www.facebook.com/groups/tucsoncffamilies)

Or email [ajsharpe@email.arizona.edu](mailto:ajsharpe@email.arizona.edu) or [randee@email.arizona.edu](mailto:randee@email.arizona.edu) for details.



## PATIENT AND FAMILY ADVISORY COMMITTEE

Have you ever wanted to positively impact the Tucson CF community? Do you have thoughts and opinions on what the CF clinics are doing right and ways that care could be improved? Are you interested in partnering with your care team to create positive change?

We have an opportunity for you!

The Tucson pediatric and adult CF centers' Patient and Family Advisory Committee (PFAC) is currently looking for patients and/or caregivers who would like to join their efforts to enhance CF care in Tucson.

The PFAC's mission is to work to maintain a collaborative partnership with the Tucson CF Care Teams by engaging in decision making, facilitating support, creating an empowering environment, and ensuring quality of care for patients and families/support systems.

The committee meets once a month, during the academic year from 6-7:30PM. Dinner is provided. The upcoming committee meeting dates are as follows:

September 13, 2021

October 11, 2021

November 8, 2021

February 14, 2022

March 14, 2022

April 11, 2022

May 9, 2022

If you are interested or want more information, please email [ajsharp@email.arizona.edu](mailto:ajsharp@email.arizona.edu) or [randee@email.arizona.edu](mailto:randee@email.arizona.edu).

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